

Calling LAO's toll-free service

If you've been asked to call LAO's toll-free service number, the following things may be helpful to remember:

Have a pen and paper nearby and the following information ready before you call:

- Personal identification
- Your disclosure papers
- Crown Screening Form (usually the first or second page of your disclosure)
- Your copy of the papers you received when you were released by the police or got out on bail:
 - Appearance Notice
 - Promise to Appear
 - Undertaking
 - Recognizance

Please note it is unlikely you will qualify for a legal aid certificate if:

- You are a single person who is making more than \$12,500 per year; or
- You are part of a family of two making more than \$22,500 per year; or
- You are part of a family of three making more than \$26,220 per year; or
- You are part of a family of four making more than \$30,120 per year or
- You are part of a family of five or more making in excess of \$33,960 per year.

For more information about financial eligibility requirements, please visit our website at www.legalaid.on.ca.